



Parts & Service



# EXCELLENCE ACROSS THE ENGINE LIFECYCLE

Delivering leading parts and service  
solutions for your critical power system





# SERVICE THAT RAISES THE INDUSTRY STANDARD

For over a century, Fairbanks Morse Engine has delivered innovative, hardworking engines for marine, power generation, and oil & gas applications. Our commitment to excellence in design and manufacturing is matched only by our dedication to world-class product support.



## Field Services

With one of the industry's largest and most experienced teams of factory-direct field service technicians, we're able to respond to any issue in the field within 10-24 hours with comprehensive, expert support.



## Workshop Services

Our offerings include diagnostic testing, component rebuild, power system repair and overhauls, plus best-in-class service on components, turbochargers, fuel injection systems, power packs and more.



## OEM Replacement Parts

We require each OEM part meet proprietary metallurgical design specifications and be machined to exact tolerances to ensure your engines deliver outstanding reliability and optimal performance.



## Lifecycle Solutions

We offer complete service agreements along with engine optimization, extension and customization options, including environmental, controls and obsolescence upgrades, plus special projects and customization capabilities.





# IN IT FOR THE LONG HAUL

We offer an extensive portfolio of service offerings to help optimize performance and extend your engine's lifecycle—from the day it's commissioned and for the many years that follow.

**EXCEPTIONAL SERVICE FOR LEADING ENGINES**

OP | ALCO | Colt-Pielstick | MAN | Other

## Services



### Workshop Services

- All service centers have ISO 9001 certification
- Factory Certified Technicians

### Field Service

- Factory Certified Technicians
- 24-hour support

### Requalified Engines

- ISO 9001 standards
- Performance restored to original ratings
- 12-month warranty

### Engine Overhauls

- Reduce engine downtime
- First-time-start guarantee

### Governor

- One-day service call
  - Complete equipment matrix
  - Linkages and settings checked
  - Equipment tuned
  - Status report of equipment provided

### Turbocharger

- Component reconditioning
- Latest turbocharger technology

### Engine Repair and Maintenance Training Program

## Solutions



### Life Cycle Extension

- Comprehensive Maintenance Inspections
  - Fuel, air & lube oil filtration assessment
  - Engine and compressor analysis/diagnostics
- Extended Maintenance Plan
- Parts – new, unit exchange, requalified, repair & return
- Auxiliary system upgrades
- On-site training

### Electrical Upgrades

- Engine control panel/PLC
  - Motor control center
  - Fuel air control system
  - Engine control site assessment
- Governor controls

### Emission Upgrade

- Diesel oxidation catalyst (DOC)
  - Exhaust silencers
  - Air intake silencers
- Selective catalytic reduction (SCR)

### Mechanical Upgrades

- Performance & emissions
- Turbos

## Parts



### Only authorized OEM parts provider for:

- Fairbanks Morse Opposed Piston
- Colt-Pielstick Engines
- ALCO 251F Engines
- MAN Engines

### Meet proprietary metallurgical design specifications and machined to exact tolerances

- ISO 9001 Certification

# PUTTING FACTORY CERTIFIED TECHS ON YOUR ENGINES

We developed the Factory Certified Technicians program with the industry's most rigorous qualifications for earning and maintaining certification, so you can expect the highest level of training and service expertise. Covering everything from routine maintenance to unexpected field service, our FCTs provide best-in-class support for unprecedented engine operation and efficiency.

**77%**

**OF FME TECHS  
ARE FACTORY-CERTIFIED**  
our highest level of training

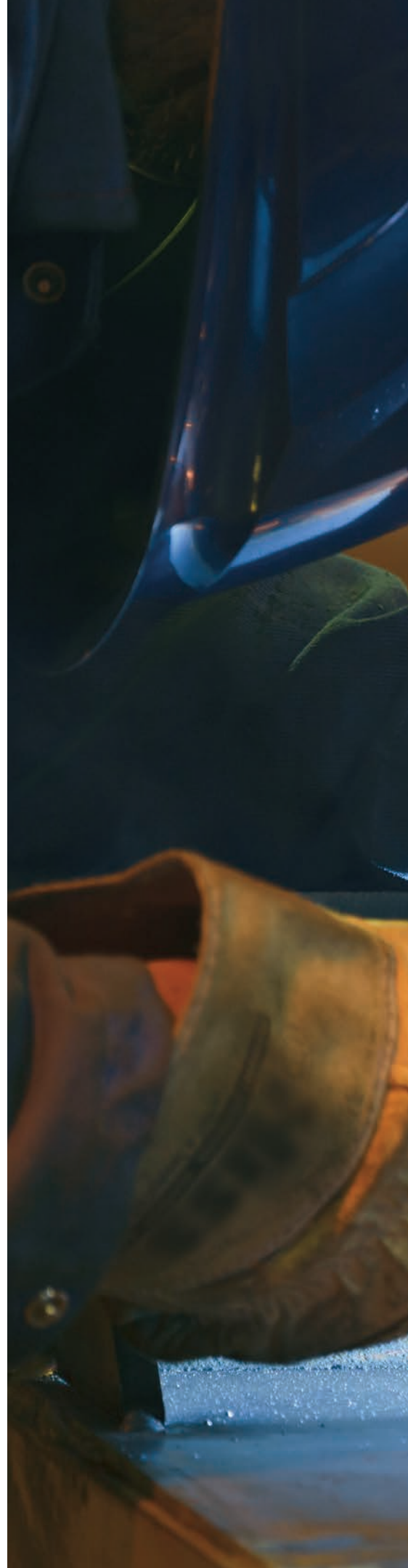


**107,000**

**HOURS OF SERVICE**  
performed by our  
technicians



> 54,000,000 SECONDS  
> 900,000 MINUTES  
**> 15,000 HOURS** OF TRAINING  
by our technicians  
every year  
> 625 DAYS  
> 1.7123 YEARS





# PROVIDING THE HIGHEST QUALITY PARTS FOR MAXIMUM UPTIME

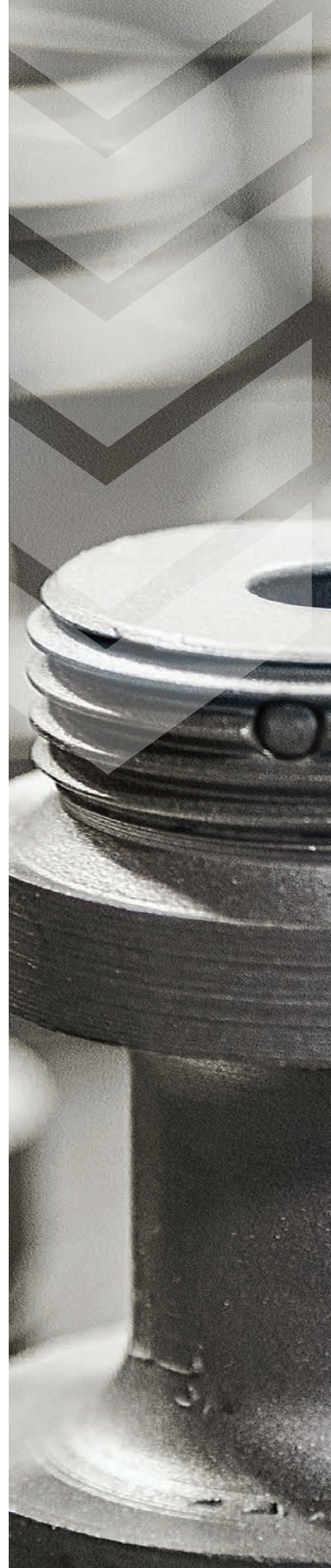
Only genuine FME replacement parts can guarantee the longest life and optimum performance for your Fairbanks Morse engine. Over the course of thousands of operating hours even slight variations from OEM specifications can lead to high fuel consumption, premature wear and degraded functionality.

## Quality and Durability

Forged from high-grade raw materials and precisely machined for exact engineered tolerances, Fairbanks Morse Engine parts are key to our systems' longevity.

## Reliability and Availability

A centrally located warehouse in Beloit, Wisconsin, and strategically situated service centers throughout the U.S. allow us to closely control manufacturing and production while ensuring replacement parts are readily at hand to minimize downtime.







# ENSURING YOUR ENGINES ARE READY WHEN PEAK DEMAND HITS

We developed our preventative Extended Maintenance Plan specifically for power generation customers with annual engine usage of 500 hours or less. The program consists of two inspections yearly—one in the spring to ensure engines are ready for generation season, and one in the fall to assess the engines' condition post-generation season.

## Total Package Includes:

- **Comprehensive Health Assessment** provides accurate analysis of current engine condition
- **2 Yearly Inspections**  
Spring readiness check and  
Fall post-season assessment

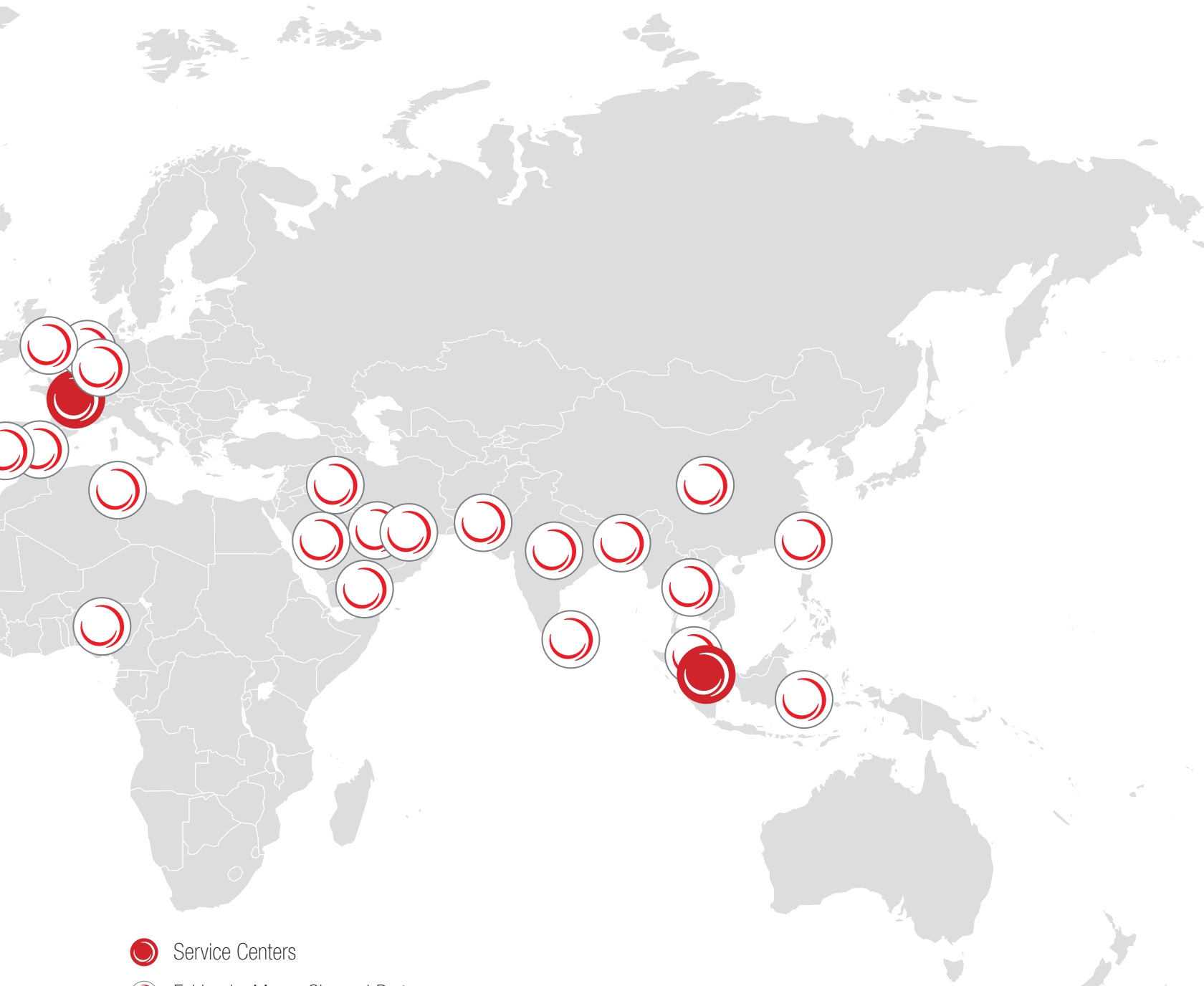
## Features & Benefits





- **3- or 5-Year Plans** with locked-in rates for easier budgeting
- **Minimizes** untimely repairs and long-term costs
- **Maximizes** availability and engine life
- **Factory-Certified Technicians** offering years of experience and OEM expertise
- **OEM Parts** for optimal performance and reliability
- **5% Off Parts & Labor** during all 3-year plans
- **10% Off Parts & Labor** during all 5-year plans



# MAINTAINING A WORLDWIDE NETWORK FOR RAPID RESPONSE TIMES

Representing an authorized global service partner network, FME Field Services are conducted by certified technicians and technical representatives available 24/7 and committed to responding to any field service issue within 10-24 hours.



-  Service Centers
-  Fairbanks Morse Channel Partners
-  Manufacturing/Training
-  Headquarters



**10-24 HOUR RESPONSE TIME**  
minimizes the disruption to your operations

**CALL 1-800-356-6955**



an EnPro Industries company

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**POWERING THE WORLD FORWARD**

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